

FALMOUTH VOLUNTEER FIREFIGHTER'S ASSOCIATION



2009 ANNUAL REPORT

Serving the Citizens of Stafford County Since 1941

MISSION:

Preservation of lives and property from and during fires and emergencies on a 24-hour basis, 365/366 days per year.

The organization shall consist of such units as shall be found necessary for the efficient and proper execution of its purpose.



CORE VALUES:

- . Professionalism
 - . Teamwork
- . Communication
 - . Compassion
- . Customer Service

FALMOUTH FIRE & RESCUE

ELECTED OFFICIALS

David S. Stewart
President

Kevin N. Good
Fire Chief

Ronald L. Newton
Vice-President

John H. Marsh
Treasurer

Karen M. Jett
Secretary

Jerry W. Jett, Jr.
Board of Director

Joseph Manning
Board of Director

Charles D. Shackelford
Board of Director

Dannie Taylor
Board of Director

Kevin C. Tobey
Board of Director

J.T. Morris
Board of Director

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FIRE CHIEF'S MESSAGE

The Falmouth Volunteer Firefighter's Association is dedicated to providing the best fire and emergency services possible. We consistently strive to accomplish our challenging mission to provide the best of services to every citizen during their time of need from our organization.

The men and women charged with answering your emergency calls have been carefully selected and are highly trained. We strive to improve the quality of life in Stafford County through our life safety education and free smoke detector programs.

This Annual Report contains information on our operations, administration, goals, and statistics related to services we provide on a daily basis.

I am extremely proud of the men and women that make up this professional organization and want you to be proud of them too.

Please contact me at (540) 373-2610 Ext. 203 or by email at kgood@falmouthfire.com if you have questions, comments, or suggestions on how we can continue to improve our services.

Sincerely,

Kevin Good

Fire Chief



FALMOUTH VOLUNTEER FIRE AND RESCUE FACILITY

FIRE STATION 1 / EMS STATION 11



Physical Address:

250 Butler Road
Fredericksburg, VA 22403

Mailing Address:

P.O. Box 5056
Falmouth, VA 22403

NON-EMERGENCY

Station: 540-373-2610

Fax: 540-371-8990

Website:

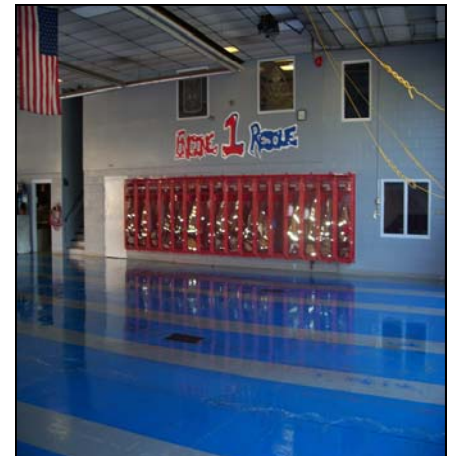
WWW.FALMOUTHFIRE.COM



TRAINING ROOM



KITCHEN



APPARATUS BAY

DEPARTMENT PROFILE

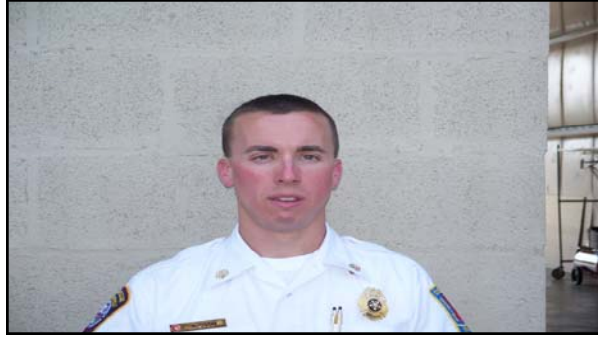
Stafford County, an area of 277 square miles, is located along the I-95 corridor, approximately 40 miles south of Washington, D.C. Approximately 50 miles of Stafford County borders the U.S. Quantico Marine Corps Base. When the county was founded in 1664, it was composed of all land north of the Rappahannock River and south of the Potomac to the Shenandoah Valley. It originally consisted of the counties that are now known as Stafford, King George, Prince William, Fairfax, Loudoun, Fauquier, Culpeper, and many others. Stafford's boundaries remained the same until 1731 when Prince William was formed.. The county boundaries were fixed in 1777 and have remained unchanged.

Falmouth Volunteer Fire Department was organized March 5, 1941 (Before WW II). Prior to 1941, fire protection to Stafford County was provided by the City of Fredericksburg. The estimated population for Stafford County was 9,548 (1940 Census).

Falmouth's First Fire Chief was William P. Quesenberry and Dent Monroe was the first President. In 1943 a two bay converted garage was acquired for suitable storage on US 1. The first piece of apparatus was a converted 1937 Cadillac with a 500 GPM pump and two 55 gallons drums for a water supply, ladders, forest rakes, and Indians tanks. 33 fire calls were answered in the first year of operation. The main source of funds was from fundraising activities. Falmouth obtained their first new pumper in 1945 for the cost of \$ 5,600. In 1959 the Department purchased a GMC Seagrave for \$25,000. In 1960 Mountain View became the first satellite station. In 1965 Brooke became a satellite station, calls had risen to 200 per year. On May 29, 1965 the Fire Station on US 1 was renovated and expanded to meet the growing needs. In 1966 Hartwood became a satellite station. In 1970 White Oak became the fourth satellite station of Falmouth. In 1973 the first custom Seagrave pumper was purchased for \$ 37,000; Falmouth later purchased four new pumpers, one for each of the satellite stations (Ford chassis). In 1982 a new Falmouth fire station on Butler Road was constructed for \$350,000. In 2001, the Department obtained Rescue Station 11 designation when it began its delivery of emergency medical services transports with a licensed advanced life support ambulance. In 2003 the Falmouth station was expanded to accommodate the need for additional space and sleeping accommodations for a cost of \$1,000,000. In November 2006 a career medic unit was placed in-service at Falmouth for 24 hour / 7 days a week EMS coverage.

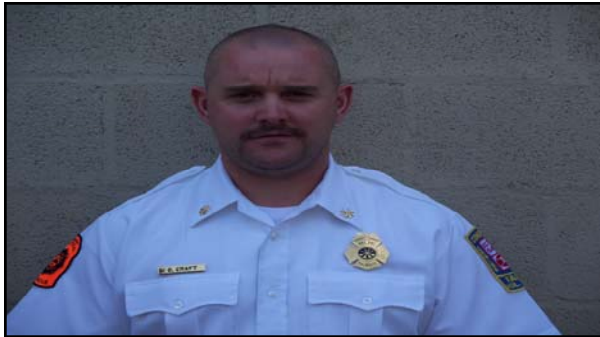
The Department currently operates two 750 gallon pumpers, one heavy rescue squad, two ALS transport units, one brush truck, one marine support unit, one rescue boat, and two command units. The Department's Operation is currently comprised of four divisions: Operations, Special Operations, Services, and Training. Volunteer officers are appointed to lead each division by the Department's Chief. The Falmouth station answers over 6, 700 calls for service annually with a membership of 84 volunteer personnel.

COMMAND STAFF



Fire Chief

Kevin N. Good
Office: 540-373-2610 Ext. 203
kgood@falmouthfire.com



Operations & Services Commander

Chris N. Craft, Assistant Fire Chief
Office: 540-373-2610 Ext. 214
ccraft@falmouthfire.com



Special Operations & Training Commander

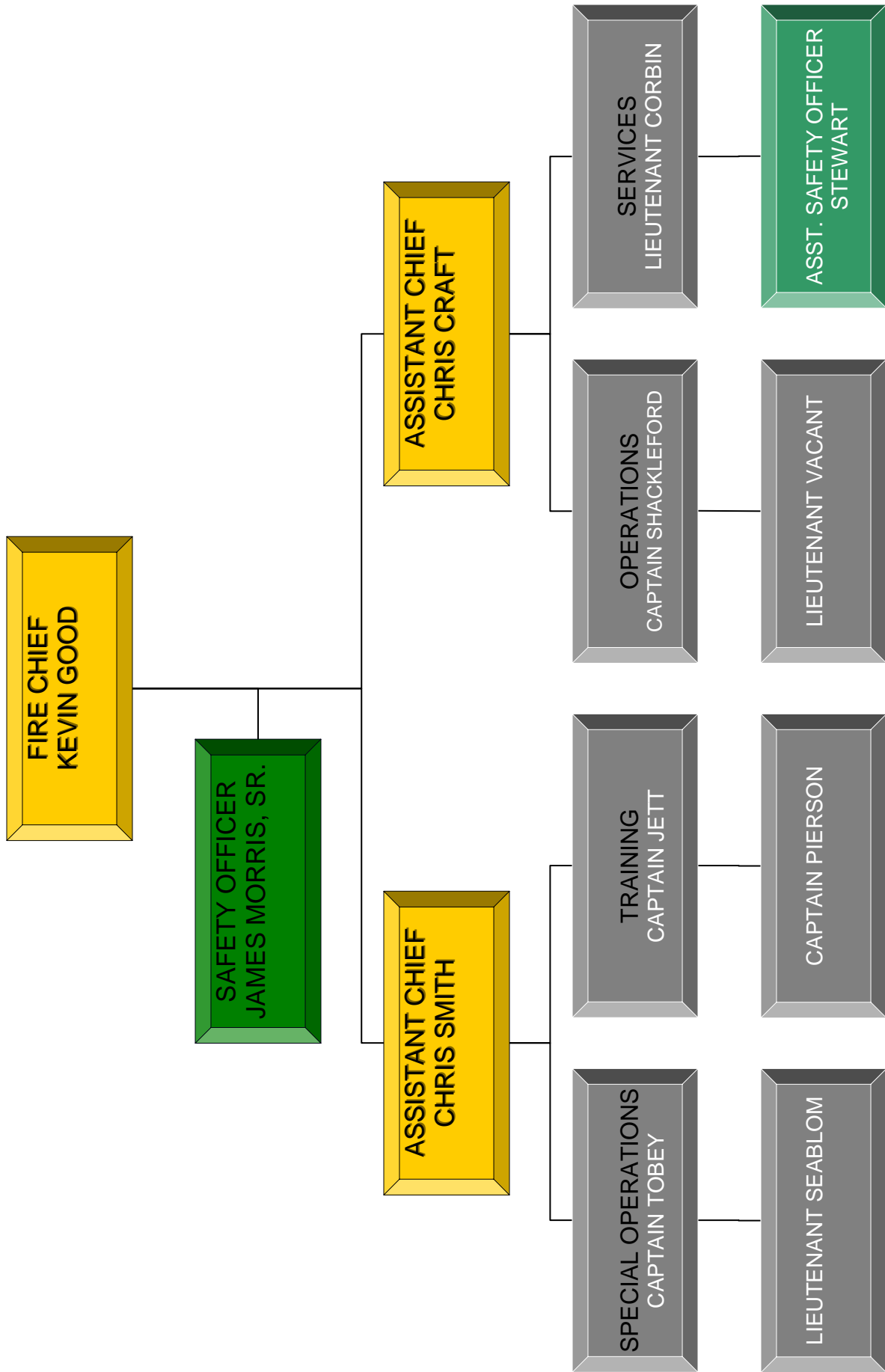
Chris S. Smith, Assistant Fire Chief
Office: 540-373-2610 Ext. 212
cssmith@falmouthfire.com



Safety Officer

James T. Morris, Sr.
Office: 540-373-2610 Ext. 414
jmorris@falmouthfire.com

DEPARTMENT ORGANIZATION CHART



FALMOUTH VOLUNTEERS

OFFICE OF THE FIRE CHIEF

- Overall Operational Policy, Leadership, & Accountability
- Prepare Annual Operations Budget
- Update the Department's 5-year strategic plan.
- Represent the organization at the Stafford County Fire & Rescue Association monthly meetings.
- Participate with various Fire & Rescue Association committee assignments.
- Maintain the department's website www.falmouthfire.com
- Manage the Department's fire prevention and life safety program.
- Lead the department's customer service enhancement program.
- Coordinate with the County of Stafford for the Insurance Services Organization (ISO) rating process.
- Coordinate all protective equipment replacement and rotation.
- Authorize and fulfill all logistical requests & highplains entry.
- Develop and coordinate all Incident Action Plans for significant events in the community (Rappahannock River Raft Race, July 4th Festivities, Dare Day, etc.).
- Affiliated with the Virginia Fire Chiefs Association (VFCA).



HEALTH AND SAFETY DIVISION

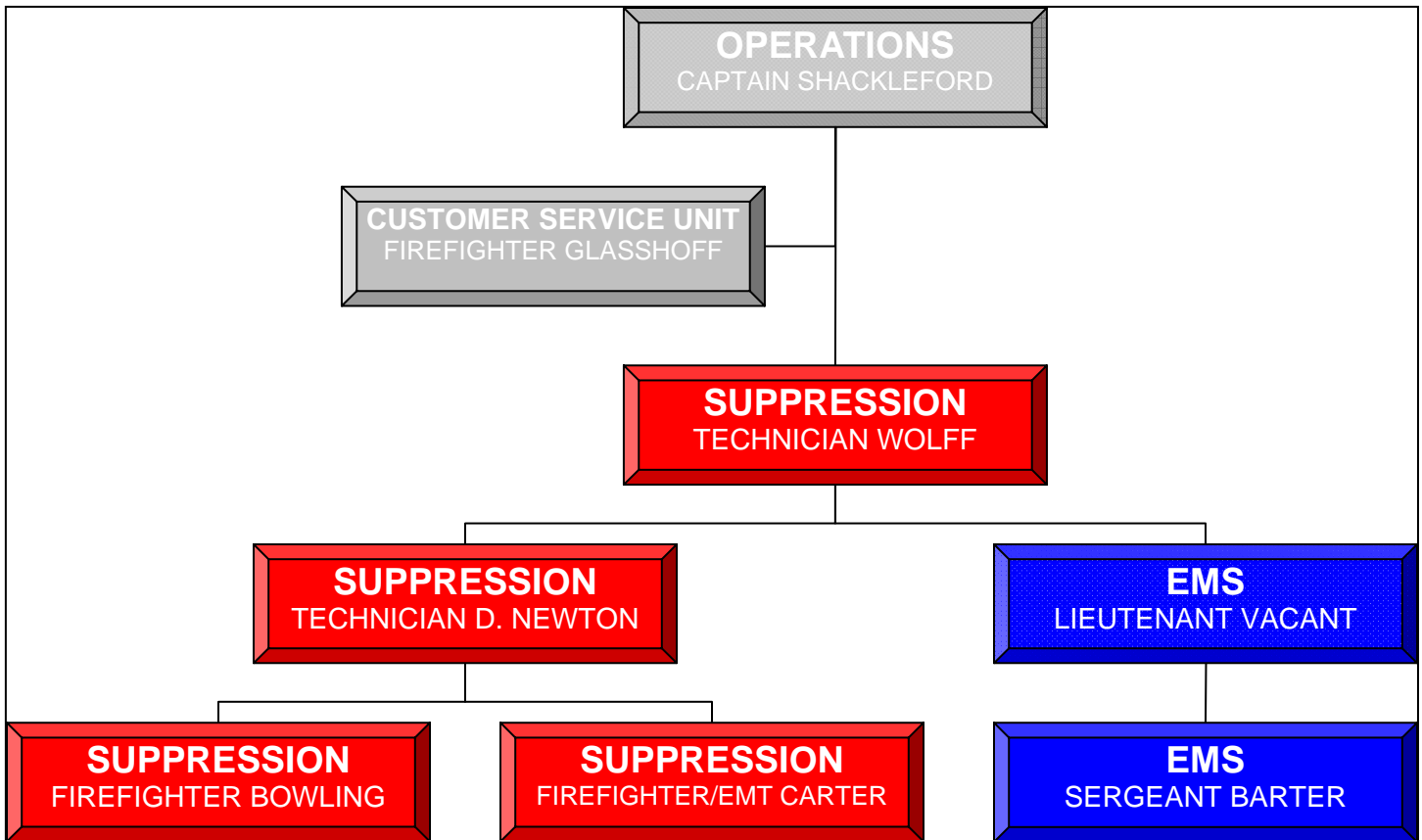
- Investigate department vehicle accidents and personal injury occurrences.
- Prepare Safety Bulletins (6 Total for FY 09) on Operational and Station safety topics.
- Prepare Safety Initiatives (3 Total for FY 09) to improve the health & safety of personnel.
- Participate in the County's Duty Safety Officer Program; Falmouth Safety Officers account for two of the three volunteers participating in the program.
- Sponsored the "Firefighter Safety Stand Down" day with a Dinner and a Training Session.
- Coordinate Annual Face piece Fit Testing (56 Personnel Completed)
- Conducted Inspection & Inventory of all personal protective equipment. (60 Sets Inspected)
- Affiliated with the Fire Department Safety Officer's Association (FDSOA).

FY09 Health & Safety Division Totals

- Motor Vehicle Accidents- 7 (Increase from FY08)
- Personal Injuries-5 (No change from FY08)
- Fire & Rescue Department Property Loss Incidents-0 (No Change from FY 08)

FALMOUTH VOLUNTEERS

OPERATIONS DIVISION



- Staff coordinated all efforts for the department's 12th Annual Fire Prevention Open House on October 3, 2009. Over four hundred friends from the community visited the department on this day.
- Conducted Monthly Engine Company Small Tool & Equipment maintenance.
- Coordinated all Community Events that required Operational participation (CSU) (Static Displays, Educational Events, VIP Events, etc.)
- Coordinated Virginia Office of EMS Inspections and ensured full time compliance for all apparatus.
- Expanded the number of OEMS licensed vehicles. Certifying Chief-1's Vehicle & Car-1 to BLS non-transport vehicles
- Enhanced our Automatic External Defibrillator capabilities, providing all front line apparatus with pediatric defibrillation.
- Ensured all electronic patient care reporting requirements were submitted to the County of Stafford and the VA OEMS.
- Image Assessment & Improvement (CSU)
- Department Marketing (CSU)



FALMOUTH VOLUNTEERS

SERVICES DIVISION

SERVICES
LIEUTENANT CORBIN

PERSONNEL SERVICES
TECHNICIAN PIERSON

PERSONNEL SERVICES
EMT K. JETT

RECRUITMENT / RETENTION
FIREFIGHTER TURNBULL

OPERATIONAL SERVICES
SAFETY OFFICER STEWART

OPERATIONAL SERVICES
TECHNICIAN R. NEWTON

SCBA
TECHNICIAN D. WILLIAMS

PERSONNEL SERVICES

■ *New Member Mentoring*

- *County Membership Packet & In-station Orientation
- *Website Sign-Up
- *POC for New Applicants

■ *Uniforms*

- * Issuance
- * Stock

■ *Recruitment / Retention*

- * Incentives Program
- * Quarterly Recognition
- * Coordinate Membership Appreciation Day

■ *Records Management*

OPERATIONAL SERVICES

■ *Fleet Maintenance*

- *PM & Repair Scheduling
- *Records Management

■ *Tool & Equipment*

- *PM & Repair-In station
- *Records Management
- * Annual Hose Testing/Inspection
- * Ladder Maintenance
- * Nozzle Maintenance
- * SCBA Maintenance & Repair
- Assisted with Countywide Annual Flow Testing

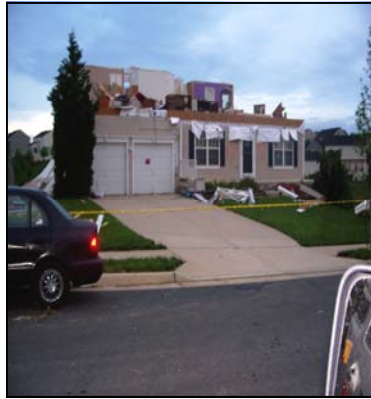
Spring Fest 2009



FALMOUTH VOLUNTEERS

SPECIAL OPERATIONS

- Response Area Mapping
- Monthly Inspection / Maintenance Schedule
- Small Equipment Maintenance / Repair
- Rescue-1 Replacement Specifications & Planning



SPECIAL OPERATIONS
CAPTAIN TOBEY

SPECIAL OPERATIONS
LIEUTENANT SEABLUM

SPECIAL OPERATIONS
FF VACANT

IN STATION
TRAINING
CAPTAIN
PIERSON

OFF SITE
TRAINING
CAPTAIN
JETT

TRAINING DIVISION

- Ensure all time compliance with NIMS Certification Requirements
- Hosted a Confined Space Technician Course
- Hosted a Helispot Course with AirCare
- Hosted an IS-300 Course and an IS-400 Course
- Hosted a Mass Casualty I & II Course.
- Coordinate training drills for all aspects of fire ground operations; ranging from ventilation, forcible entry, search & rescue, RIT, ICS, and "Mayday" Firefighter Survival Drills.
- Over 400 hours of in-station training was performed.
- Provide annual sexual harassment training.
- Prepare Training Announcements
- Schedule personnel for training courses
- Fire Training Certification-Records Management
- Oversaw the Driver/Operator release programs; promoting five Technicians who are fully trained to drive / operate all Department vehicles.
- Oversaw the Ambulance Operator Release Program; training six personnel to operate the ambulances on emergency responses.
- Oversaw the Rescue Release Program; certifying eight additional personnel.
- Lead ten personnel through the probationary release program to be released as minimum staffing.
- Coordinated multi-company drills with other stations and presented NOVA manual training.



FALMOUTH VOLUNTEERS

FY 09 Training Division Totals

The following is the list of classes that members certified in during the FY09:

Emergency Medical Services Associate Degree.....	EMS Sgt. Barter & Safety Officer Morris
Stafford County Orientation School	18 (Increase of 4 Personnel from FY 08)
Virginia Dept. Of Fire Programs Fire Fighter 1	9 (Increase of 5 Personnel from FY 08)
Virginia Dept. of Fire Programs Fire Fighter 2	9 (Increase of 5 Personnel from FY08)
Virginia Dept. of Fire Programs Hazardous Materials Awareness ..	24 (Increase of 10 Personnel from FY 08)
Virginia Dept. of Fire Programs Hazardous Materials Operations...	11 (Increase of 6 Personnel from FY08)
Virginia Dept. of Fire Programs Fire Officer 2	1
Virginia Dept. of Fire Programs Fire Officer 3	4
Virginia Dept. of Fire Programs Fire Officer 4	1
Virginia Dept. of Fire Programs Fire Officer 1-Train-the-Trainer	1
Virginia Dept. of Fire Programs Fire Officer 2-Train-the-Trainer	1
Virginia Dept. of Fire Programs Fire Officer 3 Train-the-Trainer.....	1
Rural Water Supply	6
EVOC Class 1, 2, and 3	8 (Increase of 7 Personnel from FY 08)
Trench Rescue Technician.....	2
Confined Space Technician.....	9
NIMS IS-300 Command Training	7
NIMS IS-400 Command Training.....	9
Misc. Fire Related Certification Courses.....	10
Virginia Office of Emergency Medical Services EMT-Basic.....	3 (Increase of 1 Person from FY 08)
Misc. EMS Courses.....	8
Misc. FEMA Courses.....	40
Mass Casualty Incident I & II Course.....	2

*Currently one person is attending “The Night Time Recruit Academy”. This volunteer academy in Stafford County prepares all new recruits; the personnel when finished will obtain Firefighter 1, Firefighter 2, Hazardous Materials Awareness & Operations, Mayday” FF Down, Emergency Vehicle Operator Course, Driver Operator-Pumper, and Rural Water



DEPARTMENT PATCH



RESCUE PATCH

COMMUNITY PROGRAMS

- Dedicated to reducing the number of fire deaths and injuries to the general public by increasing public education.
- Continued developing close relationships with schools, churches, community groups and businesses in the Falmouth community to deliver life safety education course for no cost.
- Continued efforts with the Free Smoke Detector Program, which was implemented in November 1999, to provide free smoke detectors to all Falmouth residents. This continuous effort allowed our department to install sixteen smoke detectors in homes this year and twenty-two batteries were provided to residents for existing smoke detectors.
- Managed the customer service enhancement program; a customer satisfaction survey mail out for all services provided by the department (Fire/EMS/Prevention). This program allows us to gather feedback so we can exceed the community needs and provide the fire/rescue services that are desired by our customers.
- Partnered with the Stafford County Department of Social Services for the Thanksgiving and Christmas "Adopt a Family Program". The department supported two families for Thanksgiving and provided gifts and dinner for two families during the Christmas Holiday.



* **Smoke Detectors Provided to the Community-16**

* **Batteries Given Out/Installed-22**

* **Misc. In station Events-1** (Fire Prevention Open House)

* **Public Standby's-19**

* **Total Fire Safety Classes-37**

* **Fire Safety Trailer Requests/Usages-3**

School Classes-15

Day Cares-9

Churches-2

Misc.-11

Total Department Personnel Hours Dedicated to Community Events-Over 2,400 Hours

Total People impacted by Public Education- Over 9,500 People



PERFORMANCE SNAPSHOT

Volunteer Members: 84 Active Members

Fire Station 1 / Rescue Station 11 Fire, Rescue, and EMS Response Overview

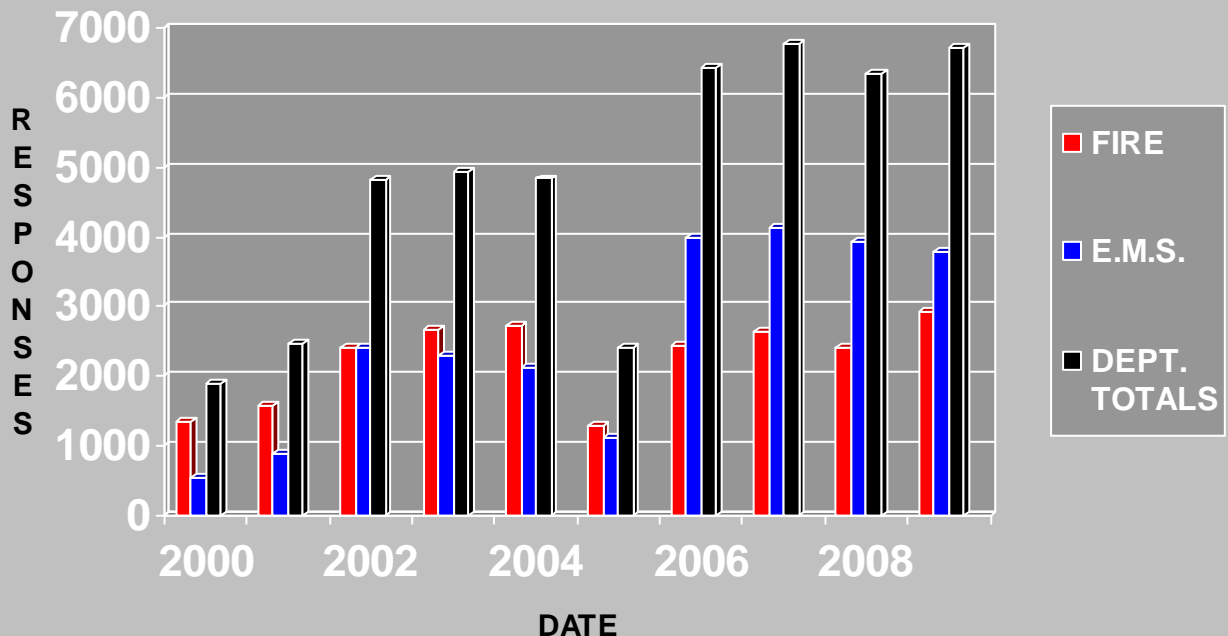
Total Fires.....	314
Total Technical Rescues.....	44
Total Rescue Calls (EMS, auto crash, extrications, etc.).....	1801
Total Hazardous Conditions (spill/leak, lines down, etc.).....	108
Total Service Calls (public service, smoke removal, etc.).....	221
Total Good Intent Calls (cancelled enroute, smoke scare, local alarms).....	303
Total False Calls (malicious false, system malfunctions, etc.).....	132
Total Fire Responses.....	2925
Total EMS Responses.....	3797
Total Department Responses.....	6722

** Reduction in 423 Responses for FY08 (FY07 Total Responses-6762)

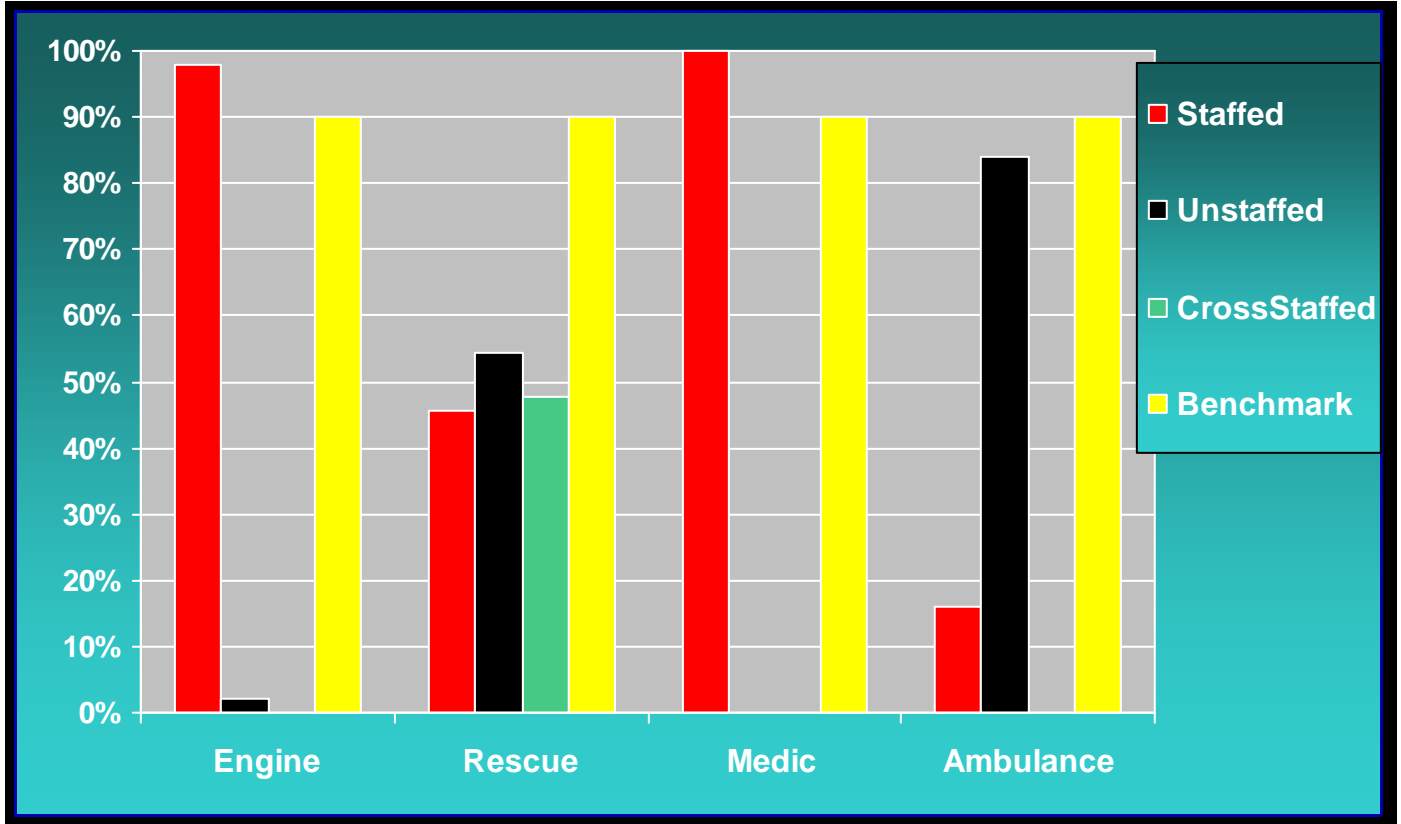
Apparatus Response Overview

Engine-1 Responses.....	2436
Engine-1B Responses.....	66
Rescue-1 Responses.....	722
Brush-1 Responses.....	79
MSU/Boat-1 Responses.....	52
Medic 11 Responses.....	3621
Ambulance/Medic 11B Responses.....	176

RESPONSE STATISTICS



FY 09 PERFORMANCE MEASURES



RESCUE SQUAD

45.7 % Staffed
 47.7 % Cross-Staffed
 54.3 % Unstaffed
 93.4 % Available for Response
 ** 6.6 % Not Available to Respond
 FY 08—43.5% Staffed
 FY 07—39.8% Staffed

ENGINE

97.8 % Staffed
 2.2 % Unstaffed

FY 08—96.9 % Staffed
FY 07—96.2% Staffed

AMBULANCE/MEDIC

Medic 11-100 % Staffed (Career)

Ambulance 11 / Medic 11B
 16 % Staffed (Volunteer)
 84% Unstaffed

All data collected in-station on a 24-hour log sheet by each unit's officer in charge.

** Identical Resource not always available-Statistic does not display down time for vehicle maintenance.

PRIORITY TIMES

0700 Hours
 0800 Hours
 1800 Hours

* Priority Times indicate specific time periods with decreased volunteer personnel staffing levels.

DEMAND ZONE

75.4 % Falmouth Responses for FY09

69 % Falmouth Responses for FY 08

90 % Countywide Goal
 * Arrive onscene of incidents within Falmouth's First Due within 8 minutes.

FY 2009 INDIVIDUAL STATISTICS

TOP 20 OVERALL RUNNERS:

- 1st Firefighter Skylar Turnbull-1930 Calls
- 2nd Firefighter Tim Carter-1247 Calls
- 3rd Technician Ronald Newton, Sr.-988 Calls
- 4th Technician Ronnie Thayer, Jr.-956 Calls
- 5th Technician Dana Newton-906 Calls
- 6th Captain Chuck Shackelford-854 Calls
- 7th Firefighter/EMT Cody Rice-800 Calls
- 8th Firefighter/EMT Ryan Glasshoff-723 Calls
- 9th Fire Chief Kevin Good-714 Calls
- 10th Firefighter Justin Newton-680 Calls
- 11th Assistant Chief Chris Craft-663 Calls
- 12th Assistant Chief Chris Smith-648 Calls
- 13th Captain Kevin Tobey-553 Calls
- 14th Technician Joe Manning-540 Calls
- 15th Firefighter/EMT Paul Morris-502 Calls
- 16th Captain Nick Pierson-459 Calls
- 17th Firefighter Thomas Wade-448 Calls
- 18th Firefighter Rick Frostick-431 Calls
- 19th Technician Doug Pierson-394 Calls
- 20th Asst. Safety Officer David Stewart-393 Calls



TOP 5 EMS RUNNERS:

- 1st Brittany Barter-106 Calls
- 2nd Karen Jett-84 Calls
- 3rd Firefighter Tim Carter-63 Calls
- 4th Firefighter/EMT Christina Stewart-48 Calls
- 5th EMT-I Tim Malanka-31 Calls



FY 09 INIVIDUAL STATISTICS

Name	Operational Hours	Lowest Hourly Rate	Personnel Savings
S. Archer	224.33	\$15.29	\$3,430
B. Barter	319.5	\$15.29	\$4,885.16
G. Bedolli	265.08	\$15.29	\$4,053.07
D. Bowling	115.5	\$15.29	\$1,765.99
A. Burchell	318.25	\$18.50	\$5,887.63
T. Carter	1,791.50	\$15.29	\$27,392.04
B. Chicco	24	\$15.29	\$366.96
C. Corbin	641.5	\$24.14	\$15,485.81
C. Craft	1,242.75	\$29.16	\$36,238.59
D. Dedman	520.75	\$15.29	\$7,962.27
R. Edwards	550	\$15.29	\$8,409.50
S. Forcum	121.67	\$15.29	\$1,860.33
H. Franklin	399.25	\$18.50	\$7,386.13
F. Frostick	1,974.08	\$15.29	\$30,183.68
R. Glasshoff	2,185.03	\$15.29	\$33,409.11
K. Good	1,244.83	\$29.16	\$36,299.24
C. Hanson	94.00	\$15.29	\$1,437.26
A. Hose	50.75	\$15.29	\$775.97
B. Houck	260.92	\$15.29	\$3,989.47
J. Jett	471.00	\$24.14	\$11,369.94
K. Jett	224.27	\$15.29	\$3,429.09
M. Lewis	97.50	\$15.29	\$1,490.78
C. Lonzo	201.50	\$18.50	\$3,727.75
J. Luna	123.50	\$15.29	\$1,888.32
T. Malanka	42.00	\$15.29	\$642.18
J. Manning	707.25	\$18.50	\$13,084.13
J. Marsh	44.00	\$18.50	\$814
J. Morris, Jr.	131.50	\$24.14	\$3,174.41
J. Morris, Sr.	339.75	\$24.14	\$8,201.57



FY 09 INIVIDUAL STATISTICS

Name	Operational Hours	Lowest Hourly Rate	Personnel Savings
P. Morris	668.00	\$15.29	\$10,213.72
D. Newton	1,704.25	\$18.50	\$31,528.63
J. Newton	2,649.93	\$15.29	\$40,517.43
R. Newton, Sr.	2,555.25	\$18.50	\$47,272.13
D. Orsi	122.00	\$18.50	\$2,257
S. Piatt	133.33	\$15.29	\$2,038.62
D. Pierson	899.17	\$18.50	\$16,634.65
N. Pierson	503.00	\$24.14	\$12,142.42
J. Prica	165.50	\$15.29	\$2,530.50
C. Reid	40.00	\$18.50	\$740
C. Rice	1,846.17	\$15.29	\$28,227.94
G. Rice	193.08	\$18.50	\$3,571.98
A. Rolle	1,611.85	\$15.29	\$24,645.19
W. Seablom IV	68.00	\$18.50	\$1,258
T. Seablom	367.05	\$18.50	\$6,790.43
C. Shackelford	2,010.25	\$24.14	\$48,527.44
C. Smith	574.50	\$29.16	\$16,752.42
S. Smith	56.00	\$15.29	\$856.24
C. Stewart	168.75	\$15.29	\$2,580.19
D. Stewart	694.65	\$24.14	\$16,768.85
R. Thayer, Jr.	2,577.25	\$18.50	\$47,679.13
J. Thompson	139.50	\$15.29	\$2,132.96
K. Tobey	1,215.00	\$24.14	\$29,330.10
S. Turnbull	3,227.17	\$15.29	\$49,343.43
T. Wade	247.50	\$15.29	\$3,784.28
D. Wedding	126.75	\$18.50	\$2,344.88
D. Williams	116.00	\$18.50	\$2,146
J. Williams	59.00	\$18.50	\$1,091.50
S. Wolff	374.82	\$18.50	\$6,934.17
Z. Zemore	96.00	\$15.29	\$1,467.84

Total Savings to Stafford County	\$741,148
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Personnel are required to log their operational participation hours into Highplains; a Countywide Records Management System for the Fire & Rescue Department.

- Personnel hours displayed were captured from January 1, 2009-October 30, 2009.
- Lowest hourly rate amount is equivalent to a career employee at the equivalent rank of the volunteer member.
- All Personnel listed are counted as minimum staffing on a fire or EMS unit.
- Hours do not include personnel's time for meetings, training, fundraising, etc.

PERFORMANCE AWARDS

The Falmouth Volunteer Firefighter's Association held its annual awards ceremony on Friday, November 6, 2009 to honor Fire & Emergency Services personnel who have provided exemplary service to the community.

“Single” Firefighter Running the Most Calls: Skylar Turnbull



“Married” Firefighter Running the Most Calls: Ronald Newton, Sr.

Firefighter of the Year: Justin Newton



Technician of the Year: Ronald Newton, Sr.

EMS Member of the Year: Karen Jett



Officer of the Year: Chris Craft

Chief's Award: Ryan Glasshoff



President's Award: Steve Piatt